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Customer Service Professional

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Company: TeleSky Ltd

Location: Manhica

Category: sales-and-related

A customer service representative, or CSR, will act as a liaison, provide product/services information and resolve any emerging problems that our customer accounts might face with accuracy and efficiency. CSRs expected to be genuinely excited to help customers, patient, empathetic, passionately communicative and love to talk. Customer service representatives can put themselves in their customers' shoes and advocate for them when necessary. Customer feedback is priceless, Problem-solving also comes naturally to customer care specialists. They are confident at troubleshooting and investigate if they don't have enough information to resolve customer complaints. The target is to ensure excellent service standards, respond efficiently to customer inquiries and maintain high customer satisfaction. To apply - follow this link <https://www.telesky.co.ke/csr/>

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