Mozambique Jobs Expertini®

Customer support team member Dach

Apply Now

Company: Snaphunt

Location: Mozambique

Category: other-general

The Offer

Opportunity within a company with a solid track record of performance

Fantastic work culture

A role that offers a breadth of learning opportunities

The Job

Responsibilities:

Email/Tickets processing, testing, and troubleshooting according to provided documentation and training;

Dispatching tickets to various functional customers teams;

Ongoing learning and staying up-to-date on all relevant products and technologies;

Providing phone support, Zoom 1:1 meetings for end customers;

Proactively identify issues that may affect customers and escalate them for resolution

The Profile

Our expectations:

Fluent in English and German; other languages is a plus to effectively liaise with the

stakeholders of the region.

Experience in a Customer Service environment or an international business setting

Experience in the SaaS industry is a plus!

SaaS sales experience is a plus!

Basic tech knowledge

Onboarding of new/retaining old customers is a huge plus!

Knowledge of CRM, Chat, and Email communication tools used to provide support for customers

customer-centric approach in work and communication

Willing to accept new challenges

This position requires your own equipment (PC or laptop, web camera, etc.)

Excellent internet connection

Commitment to goals and objectives

Work formatrdependent contractor, CET

The Employer

Our client is the #1 practice management platform for accounting firms in the US - we have grown over 100X in the last 5 years and serve tens of thousands of businesses globally with millions of end-clients.

Apply Now

Cross References and Citations:

1. Customer support team member DachWorkfromhomejobs Jobs Mozambique Workfromhomejobs

2. Customer support team member DachJobscanada Jobs Mozambique Jobscanada

3. Customer support team member DachJournalistjobs Jobs Mozambique Journalistjobs */*

4. Customer support team member DachMontrealjobsJobs Mozambique Montrealjobs

5. Customer support team member DachNyjobscareer Jobs Mozambique Nyjobscareer

6. Customer support team member DachJobscareerscentralJobs Mozambique Jobscareerscentral

7. Customer support team member DachMinneapolisjobs Jobs Mozambique Minneapolisjobs //

8. Customer support team member DachTorontojobs Jobs Mozambique Torontojobs

9. Customer support team member DachAbudhabijobsearch Jobs Mozambique Abudhabijobsearch *n*

10. Customer support team member Dach Denverjobs Jobs Mozambique Denverjobs 🦯

11. Customer support team member Dach ArtjobsnearmeJobs Mozambique

Artjobsnearme /

12. Customer support team member Dach Irelandjobs Jobs Mozambique Irelandjobs
13. Customer support team member Dach Investmentbankerjobs Jobs Mozambique Investmentbankerjobs

14. Customer support team member Dach Theworkopportunity Jobs Mozambique Theworkopportunity *n*

15. Customer support team member Dach Teacherjobsnearme Jobs Mozambique Teacherjobsnearme

16. Customer support team member Dach Thejobsearch Jobs Mozambique Thejobsearch

17. Customer support team member Dach Jobsinnigeria Jobs Mozambique Jobsinnigeria

18. Customer support team member Dach RepairjobsJobs Mozambique Repairjobs/

- 19. Customer support team member dach Jobs Mozambique /
- 20. AMP Version of Customer support team member dach *r*
- 21. Customer support team member dach Mozambique Jobs 🖍
- 22. Customer support team member dach Jobs Mozambique /
- 23. Customer support team member dach Job Search /
- 24. Customer support team member dach Search /
- 25. Customer support team member dach Find Jobs /

Sourcehttps://mz.expertini.com/jobs/job/customer-support-team-member-dach-mozambique-

snaphunt-4bccd8223f/

Generated on: 2024-05-04 Expertini.Com