

# Mozambique Jobs Expertini®

## NOC AND SERVICE DESK ENGINEER

[Apply Now](#)

Company: Raxio Group BV

Location: Maputo

Category: other-general

### Your mission

Manage and maintain all Raxio data centre monitoring systems, including, but not limited to the Data Centre's specialized Building Management System (BMS)

Handle and escalate faults as per Raxio's Standard Operating Procedures (SOPs) and escalation matrix

Monitor automated systems, generate and respond to Trouble tickets

Operate as the first point of contact for any system-generated issues, as well as those logged by internal and external customers

Collaborate with other functions, such as the Data Centre site engineers, data hall engineers to ensure timely resolution of escalated faults

Make sure Raxio data Centre's equipment maintenance schedule is adhered to.

Maintenance of technical documentation of SOPs

Participate in a 24x7 call-out rotating schedule.

Keep abreast with all services being offered by Raxio by attending all trainings organized by the company.

Ownership of incident and change management processes.

## Your profile

Bachelor's degree or equivalent.

Experience and skills in Network Monitoring and Service Desk Support.

Minimum of three (3) years of proven work experience in a similar, technology or telecoms, customer-facing organization.

Resilient and capable of working long hours.

Team player.

Excellent communication (Oral and written) skills.

Analytical skills.

Problem solving skills.

Accountability.

Ability to work under minimum supervision.

## About us

Raxio Group is a platform investing in and building state-of-the-art Tier III data centers across Africa. Through its investments and hands-on approach, Raxio seeks to address the latent demand for critical data center infrastructure that will drive digital transformation across the region. Raxio made its first investments in Uganda and Ethiopia by establishing and developing state-of-the-art “metro-edge” facilities on the outskirts of Kampala and Addis Ababa. More recently, Raxio has entered the DRC, Côte d’Ivoire, Mozambique, and Tanzania, where it will be building similar facilities with further investments planned across Africa. Raxio currently counts on about 75 professionals across different offices in Amsterdam, Dubai, Nairobi, Kampala, Addis, Maputo, Abidjan, and Kinshasa.

[Apply Now](#)

## Cross References and Citations:

1. NOC AND SERVICE DESK ENGINEER [BelgiumjobsJobs MaputoBelgiumjobs](#)
2. NOC AND SERVICE DESK ENGINEER [HongkongjobsJobs MaputoHongkongjobs](#)
3. NOC AND SERVICE DESK ENGINEER [Restaurantjobsnearme Jobs Maputo Restaurantjobsnearme](#)
4. NOC AND SERVICE DESK ENGINEER [TheflexiblejobsJobs MaputoTheflexiblejobs](#)
5. NOC AND SERVICE DESK ENGINEER [Angularjobs Jobs MaputoAngularjobs](#)
6. NOC AND SERVICE DESK ENGINEER [OfficerjobsJobs MaputoOfficerjobs](#)
7. NOC AND SERVICE DESK ENGINEER [Socialnetworkingjobfinder Jobs Maputo Socialnetworkingjobfinder](#)
8. NOC AND SERVICE DESK ENGINEER [Expertiniworldtech Jobs Maputo Expertiniworldtech](#)
9. NOC AND SERVICE DESK ENGINEER [SearchaustralianjobsJobs Maputo Searchaustralianjobs](#)
10. NOC AND SERVICE DESK ENGINEER [Recruitmentjobs Jobs MaputoRecruitmentjobs](#)
11. NOC AND SERVICE DESK ENGINEER [SearchaustralianjobsJobs Maputo Searchaustralianjobs](#)
12. NOC AND SERVICE DESK ENGINEER [Referralrecruits Jobs MaputoReferralrecruits](#)
13. NOC AND SERVICE DESK ENGINEER [SanfranciscojobsJobs MaputoSanfranciscojobs](#)
14. NOC AND SERVICE DESK ENGINEER [Europejobscareer Jobs MaputoEuropejobscareer](#)
15. NOC AND SERVICE DESK ENGINEER [Seojobs Jobs MaputoSeojobs](#)
16. NOC AND SERVICE DESK ENGINEER [SupervisorjobsJobs MaputoSupervisorjobs](#)
17. NOC AND SERVICE DESK ENGINEER [Unitedkingdomjobs Jobs Maputo Unitedkingdomjobs](#)
18. NOC AND SERVICE DESK ENGINEER [Referralrecruits Jobs MaputoReferralrecruits](#)
19. [Noc and service desk engineer Jobs Maputo](#)
20. [AMP Version of Noc and service desk engineer](#)
21. [Noc and service desk engineer Maputo Jobs](#)
22. [Noc and service desk engineer JobsMaputo](#)

**23. Noc and service desk engineer Job Search ↗**

**24. Noc and service desk engineer Search ↗**

**25. Noc and service desk engineer Find Jobs ↗**

Source: <https://mz.expertini.com/jobs/job/noc-and-service-desk-engineer-maputo-raxio-group-bv-6b072001f8/>

Generated on: 2024-04-29 by Expertini.Com