Mozambique Jobs Expertini®

Senior Manager, Programs

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Company: GiveDirectly

Location: Maputo

Category: other-general

About GiveDirectly

GiveDirectly (GD) provides cash grants directly to people living in extreme poverty. Since launching in 2011, GD has raised over \$1B, delivered cash to more than 1.5 million recipients, launched operations in 15 countries, and continues to expand its reach across the Global South. GD has also grown the research base supporting unconditional cash with 20 randomized control trials from its programs, generating rigorous evidence across countries and contexts. As a result, GD has been celebrated as one of the most innovative non-profit companies byFast Company, while the growing cash transfer movement (and GD's leading role within it) has been featured in theNew York Times Magazine,This American Life,Foreign Affairs, andThe Economist.

Across our global offices, our culture is candid, analytical, non-hierarchical, and agile. We work alongside 750+ individuals who come from 21 different countries and speak 69 different languages. Team members at GiveDirectly attest that diversity, equity, and inclusion are not just buzzwords, but a fundamental part of our culture and values. We actively seek to recruit individuals from the communities we serve, and use DEI as a lens in our hiring practices, programs, and initiatives. Our goal is to maintain a workplace where everyone can bring their authentic selves to work, and feel valued and respected for who they are. We strive to be inclusive of all cultures and experiences while upholding our values globally. In the spirit of our Know Yourself and Grow value, we recognize there is always room to improve our team's working experience. But day to day, we aim to Create Positive Energy - we take care of one another, have fun, aim to maximize flexibility and accessibility in roles,

and pursue professional development opportunities to stay challenged & engaged in our work.

We are proud to be an equal opportunity employer, and we do not discriminate on the basis of race, color, religion, gender, sexual orientation, national origin, age, disability, veteran status, or any other status protected by law.

Role Overview:

GiveDirectly is in an exciting period of growth in Mozambique and looking to bring on a Senior Manager of programs who will work closely with the Country Director in the design and implementation of our programs and ensure the successful delivery of unconditional cash transfers to poor households via mobile money, promoting food security and poverty reduction. This is an opportunity to drive impact and innovation in the cash sector at a time when cash is receiving unprecedented attention and interest in the public eye.

Responsibilities

End-to-end project management (lead)

Own a rich project management plan and coordinate with stakeholders to ensure successful end-to-end execution

Design operational models for new programs, including assessing trade-offs of different design decisions (e.g. targeting, payments, customer service)

Define, track, and report operational and efficiency metrics

Dynamically identify operational vulnerabilities (e.g. fraud, brand risk, etc) and create solutions to de-risk

Directly supervise multi-layered teams whose responsibilities include field team hiring and management, operations quality assurance, and business diligence support

Project and People Management (lead)

Lead cross-functional project teams, managing internal stakeholders and ensuring strong delivery of projects

Directly manage one or more Managers to deliver high-quality operations and programming

Model a strong team culture rooted in GD's values

Cultivate and grow exceptional talent

Establish and maintain high-quality relationships with donors and operational partners

Drive communication and alignment across a variety of internal and external stakeholders including GD senior management, donors, operational partners, researchers, and payment providers

Government engagement (support)

Represent GD at government level if and when required

Ensure compliance with Government directives and guidelines

Partnership building (support)

Identify and pursue fundraising opportunities for new programs

Collaborate with the global partnerships team to create content to drive donor conversations and position GiveDirectly as a leader in the Mozambique cash space

Represent GD in the Mozambique cash working group and other fora

Attending in-country meetings, as appropriate, to identify possible partners for future collaboration

Skills and Experience

4-7+ years of work experience in a problem-solving heavy role (field management, consulting, analytics, government relations)

Exceptional ability to work analytically through complex operational questions & run robust analyses to inform management and programming decisions

Strong communication skills, including speaking, writing, presenting, and negotiating across diverse audiences, including government

Comfort and ability to represent GD at all levels, from senior government officials and donors to local community leaders

Enthusiasm for fast-paced environments, which may lack a pre-defined playbook for success and involve significant "learning by doing

Ability to approach tasks with resourcefulness and to work in a highly self-directed manner

Ability to manage day-to-day operations while simultaneously building more robust, efficient systems

Experience and high comfort level working in developing-country or high-risk settings

Strong interest in advancing the values and mission of GiveDirectly

Nice- to- have

Professional working proficiency in Portuguese. We are also open to candidates who are not fluent in Portuguese but are willing to learn.

Experience within the International Non-governmental Organization (INGO) sector

Compensation

At GiveDirectly, we strive to pay our employees generously and equitably. We use an accredited third-party salary aggregator to ensure that staff's total compensation package (base compensation + bonus) falls within the 75th percentile of similar roles, at similar organizations. We also have a no-negotiation policy to ensure we are paying staff equitably across roles.

Our compensation package for this role includes:

A base salary of \$84,300

Annual bonus with a 10% index

A robust health insurance plan

Read more about our ongoing diversity, equity, and inclusion effortshereand about our decision to move our central support teams to remote firsthere.

About the hiring process

Format: The hiring process follows the same general outline for all open roles:

First interview (30 mins)Take home skills assignment (~2 hours)Second interview (1 hour)*Third interview (1 hour)*Final interview (1 hour)Reference checks (30 mins each)

*For some roles, second & third interviews are combined into a panel interview. If there are adjustments or variations on this process, those changes will be communicated during the first interview.

VenueWe conduct interviews over Google Meet with camera on (unless communicated otherwise).

AccessibilityClosed captioning is available during all Google Meet interviews, and interviewers will also post interview questions in the chat box throughout the call. If you need assistance accessing either of these features, please let your interviewer know at the start of your interview!

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